# **Implementation Guide**



# Equip. Empower. Respond.



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## **Rescue Systems User Guide**

#### Welcome to the Mobilize Community!

You are just a few steps away from empowering your entire organization to respond to medical emergencies.

#### 1. How to install Public Access Wall Boxes and Alarmed Wall Cabinets

Mount Public Access Wall Boxes and Alarmed Wall Cabinets in high-traffic areas with clear visibility and easy access

Mounting and alarming instructions can be found in the manual links on the left of this page

#### Mobilize Recommends:

- Mount securely to wall
- Write licensing code on the Public Access Wall Boxes
- Set and test alarm wearing ear protection
- Read ADA GUIDELINES



Public Access Wall Boxes MODEL 50 MODEL 100 HOW TO ALARM



Comprehensive & Mobile

ALARMED WALL CABINET

#### 2. How to register and activate the Mobilize Rescue App in your units

### **COMPREHENSIVE & MOBILE UNITS:**

#### ENSURE UNITS ARE FULLY CHARGED

- Connect to WiFi for the initial activation of each device
  - WiFi connection is in the settings menu
  - A mobile device hotspot will work if WiFi is not available
  - Once a unit is activated, WiFi is not required for use
- Step by step instructions to activate the Mobilize Rescue App on Comprehensive & Mobile units can be found <u>HERE</u>
- Install tamper-proof seals and inspection card
  Instructions: <u>COMPREHENSIVE | MOBILE</u>
- Additional materials can be found on the Mobilize Support Page <u>HERE</u>







### PUBLIC ACCESS, UTILITY & COMPACT UNITS:

- Distribute customized Licensing Code to everyone in your community
- Instructions to activate the Mobilize Rescue App on smart phones can be found <u>HERE</u>
  - "Allow Notifications" for the Mobilize Rescue App to work properly
  - Please contact <u>mobilize@zoll.com</u> to request a customized licensing code
- Additional materials can be found on the Mobilize Support Page HERE

#### 3. How to maintain the Mobilize Rescue Unit



# Comprehensive & Mobile units need to be inspected and charged once a month and after any use

- Charge your unit by plugging it into a USB wall cube - OR -
- Charge using the included portable charger
  - We recommend leaving the portable charger "full" between charges as a secondary power source
- Inspect the unit by following the Monthly Diagnostic
  Instructions: <u>COMPREHENSIVE | MOBILE</u>



# Public Access, Utility & Compact units need to be inspected regularly and after any use

- Check that all medical supplies are intact, not expired and free of contamination
- Check for expired supplies







#### 4. How to update the Mobilize Rescue App



- You will receive an email notification when updates are available
- WiFi or a personal hotspot will be needed for updates
- Update instructions for Comprehensive and Mobile units can be found <u>HERE</u>



- You will receive an email when smartphone app updates are available
- The Mobilize Rescue App updates are completed via your smart phones normal app update process

#### Why is it important to update the Mobilize Rescue App periodically?

- To address changes in medical guidelines
- To address changes in technlogy and/or operating systems

Go to <u>www.mobilizerescue.com/support</u> for more detailed instructions. Questions? Email mobilize@zoll.com



